




POLICY DOCUMENT

Title:	Quality Policy		
Date:	August 2010	Review Date:	August 2011
Scope:	All Employees		
Statement:	<p>Our policy is to provide our customers with a service that is of the highest quality whilst achieving sustained profitable growth.</p> <p>Our aim it to adopt a process of continuous improvement through review and evaluation of our customers. The Directors are committee to establishing and maintaining systems which are designed to be cost effective and have systematic procedures to ensure compliance with all safety, legal and quality parameters.</p>		
Objectives:	<p>The objectives of the Quality Assurance System are:</p> <ul style="list-style-type: none"> • To maintain an effective Quality Assurance System complying with International Standard ISO9001:2008. • To achieve, deliver and maintain a level of quality which enhances the Company's reputation with customers and to ensure this is delivered in a flexible, attentive manner. • To recruit, develop, train and retain people of high calibre and with high potential. • To ensure complete compliance with relevant statutory and health and safety requirements. • To endeavour, at all times to maximise customer satisfaction with the services provided by loma Clothing Ltd and ensure our customers have access to information concerning our terms of business, and complaints procedure. <p>The Company is fully committed to its people and recognises the need for training and understanding as essential requirements to achieve these objectives. The Company will continue to recognise effective teamwork and individual achievement and regularly review the service and management processes.</p>		
Status of Policy:	The Company reserves the right to depart from this policy where circumstances demand it and to review and vary this policy from time to time.		
Signed:	Paul Levinson  Director	Dated:	August 2010